### MENU OF LANGUAGE SERVICES CHARLOTTE, NC

## ON-SITE INTERPRETING SERVICES

### Available in 22 languages:

Arabic

Mandarin (Chinese)

**Burmese** 

Polish

Cantonese (Chinese)

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Portuguese

**Farsi** 

Punjabi

French

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German

Russian

German

Spanish

Haitian Creole

Turkish

Hindi

Ukrainian

Italian

Urdu

Japanese

Vietnamese

Korean

Kurdish

\*Low Hourly Minimum Sessions

\*ALL Interpreters are insured

\*Professional Dress Code

\*ID Badges for Security

\*Online Access to Verbatim's Calendar (Starting in 20167

\*24-Hour Emergency Phone Service (Starting in 2017)

\*Only Professional, Trained Interpreters

#### TELEPHONE INTERPRETING

Our Telephone Interpreting is *SIMPLE, AC-CURATE, RELIABLE* and *ON-TIME*, and now available in **210 languages**!! From Acholi to Zapoteco and everything in-between! Ask for a list of ALL 210 languages.

#### ◆ SIMPLE:

- 1. Just call a toll-free number.
- 2. Enter your assigned pin #.
- 3. Select your language.
- 4. Be connected with the Professional Interpreter within a minute or two.
- ACCURATE: We use only the most skilled Professional Interpreters.
- **RELIABLE:** With 210 languages available, your communication is virtually guaranteed.
- ON-TIME: Just a few minutes to be connected live to the Interpreter. Our service is available 24 hours a day, 7 days a week, 365 days a year.

# HELP WITH APPOINTMENT SETTING

Obtaining an Interpreter is one thing. Setting an appointment with a patient or client is another matter. Verbatim Language Services, Inc provides a solution. If the appointment needs to be communicated in Spanish, simply call our office's toll-free number and we will use our 3-way calling system to set the appointment while you are on the line. If the appointment needs to be communicated in a different language, we will arrange for the appropriate language Interpreter to either contact the patient/client to set or confirm the appointment or arrange for the Interpreter to call the patient/client from your facility. That certainly makes things much easier!

