### MENU OF LANGUAGE SERVICES KNOXVILLE, TN

# ON-SITE INTERPRETING SERVICES

Available in 13 languages:

Arabic	Haitian Creole
ASL	Italian
Bulgarian	Japanese
Farsi	Portuguese
French	Russian
German	
Greek	Spanish

\*Low Hourly Minimum Sessions

\*ALL Interpreters are insured

\*Professional Dress Code

\*ID Badges for Security

\*Online Access to Verbatim's Calendar (Starting in 2017)

\*24-Hour Emergency Phone Service (Starting in 2017)

\*Only Professional, Trained Interpreters

#### TELEPHONE INTERPRETING

Our Telephone Interpreting is *SIMPLE*, *ACCU-RATE*, *RELIABLE* and *ON-TIME*, and now available in **210 languages**!! From Acholi to Zapoteco and everything in-between! Ask for a list of ALL 210 languages.

#### \* SIMPLE:

- 1. Just call a toll-free number.
- 2. Enter your assigned pin #.
- 3. Select your language.
- 4. Be connected with the Professional Interpreter within a minute or two.
- ACCURATE: We use only the most skilled Professional Interpreters.
- ♦ RELIABLE: With 210 languages available, your communication is virtually guaranteed.
- ON-TIME: Just a few minutes to be connected live to the Interpreter. Our service is available 24 hours a day, 7 days a week, 365 days a year.

## HELP WITH APPOINTMENT SETTING

Obtaining an Interpreter is one thing. Setting an appointment with a patient or client is another matter. Verbatim Language Services, Inc. provides a solution. If the appointment needs to be communicated in Spanish, simply call our office's toll-free number and we will use our 3-way calling system to set the appointment while you are on the line. If the appointment needs to be communicated in a different language, we will arrange for the appropriate language Interpreter to either contact the patient/client to set or confirm the appointment or arrange for the Interpreter to call the patient/client from your facility. That certainly makes things much easier!

