### MENU OF LANGUAGE SERVICES ASHEVILLE, NC

## ON-SITE INTERPRETING SERVICES

#### Available in 20 languages:

Albanian	Mandarin
ASL	(Chinese)
Belarusian	Moldovan
Bulgarian	Portuguese
Farsi	Romanian
French	Russian
German	Spanish
Hungarian	Swedish
Italian	Tagalog
Korean	Turkish
Rotean	Ukrainian
*Low Hourly Minimum Sessions	
*ALL Interpreters are insured	
*Professional Dress Code	
*ID Badges for Security	

- \*Online Access to Verbatim's Calendar (Starting in 2017)
- \*24-Hour Emergency Phone Service (Starting in 2017)

\*Only Professional, Trained Interpreters

### TELEPHONE INTERPRETING

Our Telephone Interpreting is *SIMPLE, ACCU-RATE, RELIABLE* and *ON-TIME*, and now available in **210 languages**!! From Acholi to Zapoteco and everything in-between! Ask for a list of ALL 210 languages.

• SIMPLE:

 Just call a toll-free number.
Enter your assigned pin #.
Select your language.
Be connected with the Professional Interpreter within a minute or two.
ACCURATE: We use only the most

- ACCURATE: We use only the mos skilled Professional Interpreters.
- *RELIABLE:* With 210 languages available, your communication is virtually guaranteed.
- **ON-TIME:** Just a few minutes to be connected live to the Interpreter. Our service is available 24 hours a day, 7 days a week, 365 days a year.

# HELP WITH APPOINTMENT SETTING

Obtaining an Interpreter is one thing. Setting an appointment with a patient or client is another matter. Verbatim Language Services, Inc provides a solution. If the appointment needs to be communicated in Spanish, simply call our office's toll-free number and we will use our 3-way calling system to set the appointment while you are on the line. If the appointment needs to be communicated in a different language, we will arrange for the appropriate language Interpreter to either contact the patient/client to set or confirm the appointment or arrange for the Interpreter to call the patient/client from your facility. That certainly makes things much easier!



1/11/2018