

---

## MENU OF LANGUAGE SERVICES CHARLOTTE, NC

---

### ON-SITE INTERPRETING SERVICES

**Available in 26 languages:**

Albanian	Kurdish
Arabic	Mandarin (Chinese)
ASL	Persian (Farsi)
Bosnian	Polish
Burmese	Portuguese
Cantonese (Chinese)	Punjabi
Croatian	Russian
French	Serbian
Haitian Creole	Spanish
Hindi	Turkish
Italian	Ukrainian
Japanese	Urdu
Korean	Vietnamese

\*Low Hourly Minimum Sessions

\*ALL Interpreters are insured

\*Professional Dress Code

\*ID Badges for Security

\*Online Access to Verbatim's Calendar (Starting in 20167)

\*24-Hour Emergency Phone Service (Starting in 2017)

\*Only Professional, Trained Interpreters

### TELEPHONE INTERPRETING

Our Telephone Interpreting is ***SIMPLE, ACCURATE, RELIABLE*** and ***ON-TIME***, and now available in **210 languages!!** From Acholi to Zapoteco and everything in-between! Ask for a list of ALL 210 languages.

◆ ***SIMPLE:***

1. Just call a toll-free number.
2. Enter your assigned pin #.
3. Select your language.
4. Be connected with the Professional Interpreter within a minute or two.

◆ ***ACCURATE:*** We use only the most skilled Professional Interpreters.

◆ ***RELIABLE:*** With 210 languages available, your communication is virtually guaranteed.

◆ ***ON-TIME:*** Just a few minutes to be connected live to the Interpreter. Our service is available 24 hours a day, 7 days a week, 365 days a year.

### HELP WITH APPOINTMENT SETTING

Obtaining an Interpreter is one thing. Setting an appointment with a patient or client is another matter. Verbatim Language Services, Inc provides a solution. If the appointment needs to be communicated in Spanish, simply call our office's toll-free number and we will use our 3-way calling system to set the appointment while you are on the line. If the appointment needs to be communicated in a different language, we will arrange for the appropriate language Interpreter to either contact the patient/client to set or confirm the appointment or arrange for the Interpreter to call the patient/client from your facility. That certainly makes things much easier!

