
**MENU OF
LANGUAGE SERVICES
HICKORY, NC**

**ON-SITE INTERPRETING
SERVICES**

Available in 16 languages:

ASL	Japanese
Arabic	Mandarin (Chinese)
Cantonese (Chinese)	Persian (Farsi)
French	Portuguese
German	Russian
Haitian Creole	Spanish
Hmong	Turkish
Italian	Ukrainian

*Low Hourly Minimum Sessions

*ALL Interpreters are insured

*Professional Dress Code

*ID Badges for Security

*Online Access to Verbatim's Calendar (Starting in 2017)

*24-Hour Emergency Phone Service (Starting in 2017)

*Only Professional, Trained Interpreters

TELEPHONE INTERPRETING

Our Telephone Interpreting is ***SIMPLE, ACCURATE, RELIABLE*** and ***ON-TIME***, and now available in **210 languages!!** From Acholi to Zapotec and everything in-between! Ask for a list of ALL 210 languages.

◆ ***SIMPLE:***

1. Just call a toll-free number.
2. Enter your assigned pin #.
3. Select your language.
4. Be connected with the Professional Interpreter within a minute or two.

◆ ***ACCURATE:*** We use only the most skilled Professional Interpreters.

◆ ***RELIABLE:*** With 210 languages available, your communication is virtually guaranteed.

◆ ***ON-TIME:*** Just a few minutes to be connected live to the Interpreter. Our service is available 24 hours a day, 7 days a week, 365 days a year.

**HELP WITH APPOINTMENT
SETTING**

Obtaining an Interpreter is one thing. Setting an appointment with a patient or client is another matter. Verbatim Language Services, Inc provides a solution. If the appointment needs to be communicated in Spanish, simply call our office's toll-free number and we will use our 3-way calling system to set the appointment while you are on the line. If the appointment needs to be communicated in a different language, we will arrange for the appropriate language Interpreter to either contact the patient/client to set or confirm the appointment or arrange for the Interpreter to call the patient/client from your facility. That certainly makes things much easier!

