### TRANSLATION SERVICE

While "Interpreting" has to do with verbal communication from one language to another, "Translation" is in written form. Verbatim Language Services, Inc. maintains a team of skilled Translators in many languages. From translation of Forms to Policy Manuals, from Memos to Books, Brochures and Certificates, Verbatim offers hard-copy translations, translations on flash drives, burned onto discs, etc. Prices depend on complexity of content and the volume of the translation.



Call 800-979-6970 today!

(If you are not familiar with TITLE VI of the Civil Rights Act and its connection with Interpreting and Translating Services, please feel free to request our FREE Brochure entitled
"INTERPRETING SERVICES & TITLE VI OF THE CIVIL RIGHTS ACT".)

### Contact Us

Verbatim Language Services, Inc. 12 Cougar Court Waynesville, NC 28786

(800)979-6970 sales@verbatimlanguageservices.com

Visit us on the web: www.verbatimlanguageservices.com





# MENU OF LANGUAGE SERVICES HICKORY, NC

\*ON-SITE INTERPRETING SERVICES \*TELEPHONE INTERPRETING SERVICES \*HELP WITH APPOINTMENT SETTING \*TRANSLATION SERVICES

Verbatim Language Services, Inc. 12 Cougar Court Waynesville NC 28786





### ON-SITE INTERPRETING SERVICES

#### Available in 7 languages:

ASL	Mandarin
Hmong	(Chinese)
Italian	Portuguese
	Russian

Spanish

\*Low Hourly Minimum Sessions

\*ALL Interpreters are insured

\*Professional Dress Code

\*ID Badges for Security

\*Online Access to Verbatim's Calendar (Starting in 2017)

\*24-Hour Emergency Phone Service (Starting in 2017)

\*Only Professional, Trained Interpreters

### **TELEPHONE INTERPRETING**

Our Telephone Interpreting is *SIMPLE, ACCU-RATE, RELIABLE* and *ON-TIME*, and now available in 225 languages!! From Acholi to Zapoteco and everything in-between! Ask for a list of ALL 225 languages.

### *• SIMPLE:*

1. Just call a toll-free number.

- 2. Enter your assigned pin #.
- 3. Select your language.
- 4. Be connected with the Professional Interpreter within a minute or two.
- ◆ACCURATE: We use only the most skilled Professional Interpreters.
- ◆ RELIABLE: With 225 languages available, your communication is virtually guaranteed.
- ON-TIME: Just a few minutes to be connected live to the Interpreter. Our service is available 24 hours a day, 7 days a week, 365 days a year.

## HELP WITH APPOINTMENT SETTING

Obtaining an Interpreter is one thing. Setting an appointment with a patient or client is another matter. Verbatim Language Services, Inc provides a solution. If the appointment needs to be communicated in Spanish, simply call our office's toll-free number and we will use our 3-way calling system to set the appointment while you are on the line. If the appointment needs to be communicated in a different language, we will arrange for the appropriate language Interpreter to either contact the patient/client to set or confirm the appointment or arrange for the Interpreter to call the patient/client from your facility. That certainly makes things much easier!

